

Report on Fishbowl Tutoring Efforts, Fall 2003

Protocol

For the Virtual Fishbowl...

- A workstudy student copied the archived text of each session, from Blackboard's courseweb site and pasted it into a MS-Word document.
- The workstudy then created an Excel file that contains one table that has the name of anyone who participated in the remote tutoring session as the row identifier, and the date of the session as the column identifier.
- A "1" was entered into the appropriate spreadsheet cell to indicate a student was "at" a specific session. An "X" was entered if the student attended on a certain day but during Non-tutoring hours.
- These data were then analyzed and counted and graphed using standard Excel functions.
- As the data were analyzed error checking was included anywhere possible, and errors identified were fixed. For example, an Excel function was used to translate each date into a Sunday-Saturday identifier, which revealed that one student was listed as present during a Friday tutoring session. As there were never any Friday tutoring sessions, this cell was identified, and it was verified by reference back to the MS-Word archive file that the student was there that day but outside of tutoring hours.

Front page announcements on Virtual Fishbowl Site

Announcements

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December 12 - 19, 2003



Discussion Board Forums Activated for each Orgo Level

Posted by Joseph Grabowski

Effective Friday, 9/19, Discussion Board Forums have been activated for Orgo I, Orgo II, Orgo Lab I, and Orgo Lab II. You can use this forum to post questions to your classmates and to provide your insight to questions posted by your classmates. The TA's will contribute IF and WHEN they have unoccupied time during their Virtual Tutoring hours (real-time tutoring has the priority).



UNOFFICAL Orgo Lecture Courses Exam Schedule

Posted by Joseph Grabowski

Chem 0310

Known testing dates include...

CS: (1) Fri, 9/26/03. (2) Fri, 10/24/03. (3) Fri, 11/21/03. (F) Tues, 12/9/03.

KB: (1) Mon, 9/15/03. (2) Wed, 10/15/03. (3) Mon, 11/17/03. (F) Mon, 12/8/03.

SN: (1) Thu, 9/25/03. (2) Thu, 10/30/03. (3) Tue, 11/25/03. (F) Mon, 12/8/03.

Chem 0320

KK: (1) Fri, 9/19/03. (2) Mon, 10/13/03. (3) Mon, 11/10/03. (F) Sat, 12/13/03.

Chem 0730

JJG: (1) Wed, 9/24/03. (2) Fri, 10/24/03. (3) Mon, 11/24/03. (F) Fri, 12/12/03.

PLEASE NOTE - DATES LISTED ARE UNOFFICIAL - CHECK WITH YOUR FACULTY LECTURE FOR EXACT DATES AND TIMES



Virtual Fishbowl Hours (Evenings Only!)

Posted by Blackboard5
Administrator

For Fall, 2003, the Virtual Classroom of this Virtual Fishbowl CourseWeb site will be staffed:

(time, day of week, TA)

Sunday, 9:00-11:00pm, Greg

Monday, 9:00-11:00pm, Josh

Tuesday, 9:00-10:00pm, Xiaoyuan

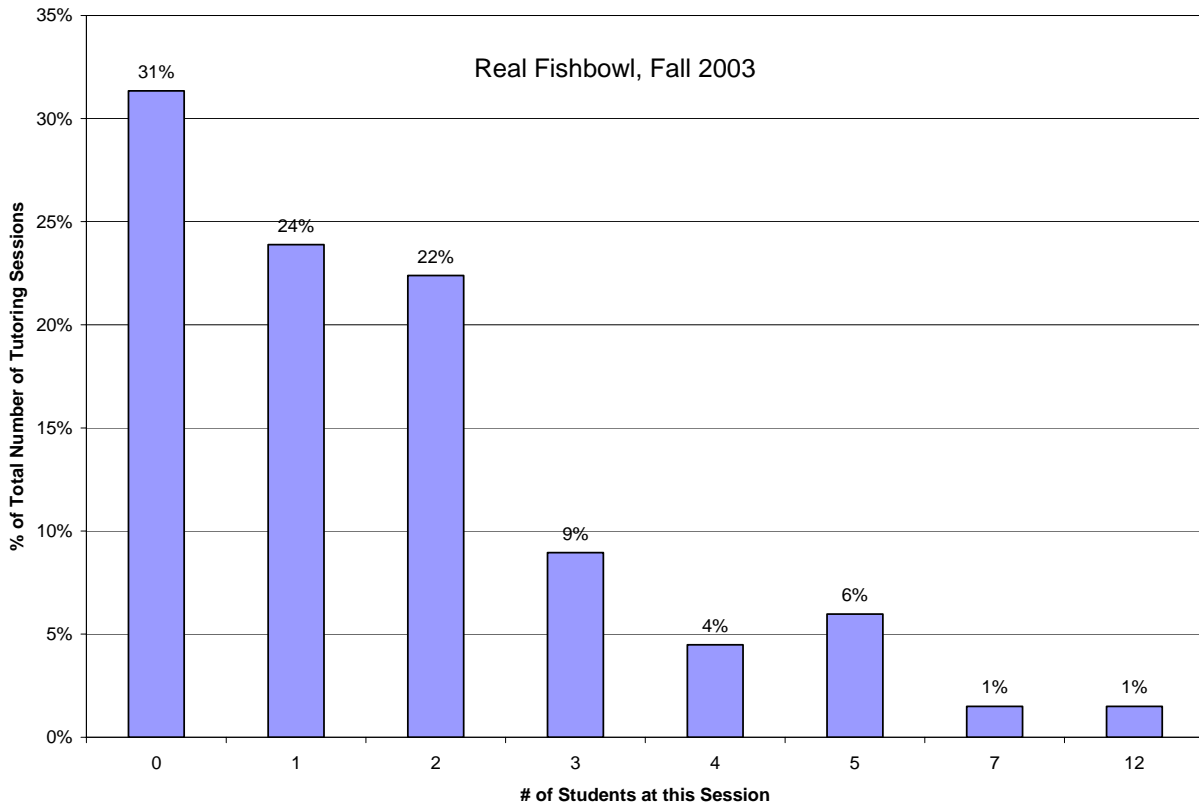
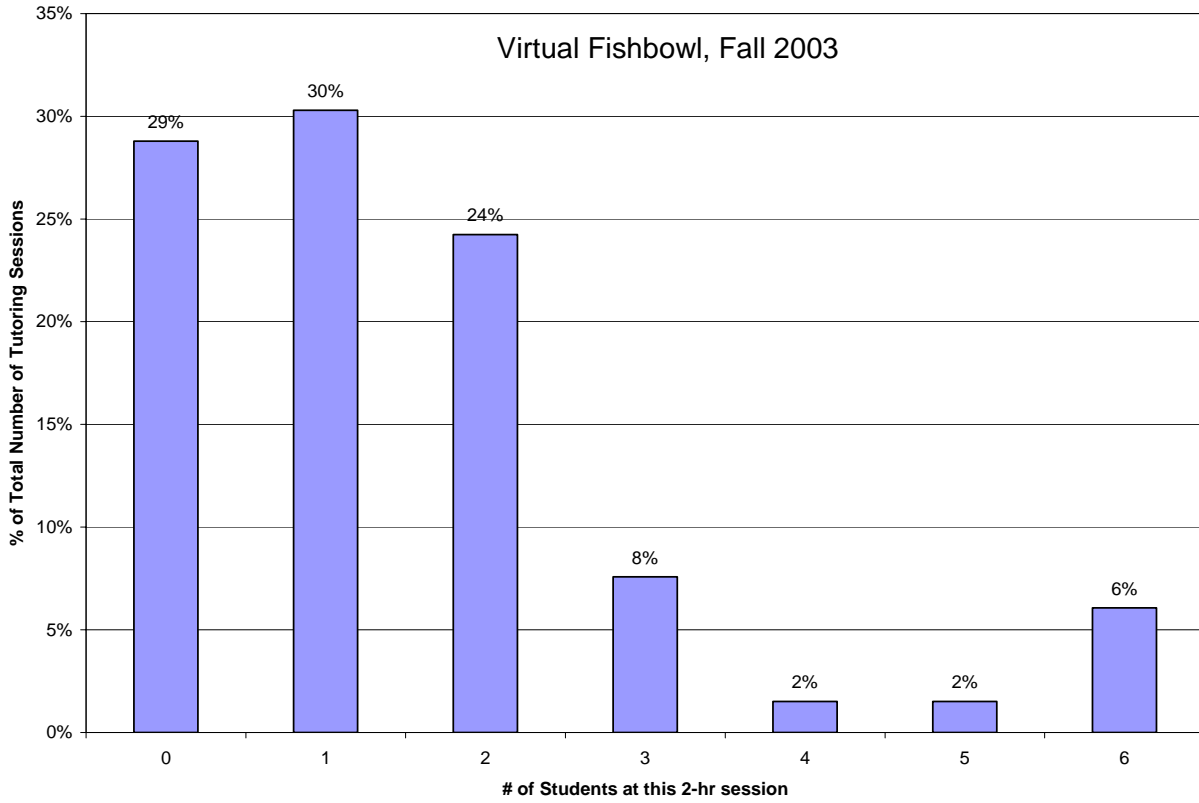
Tuesday, 10:00-11:00pm, Nate

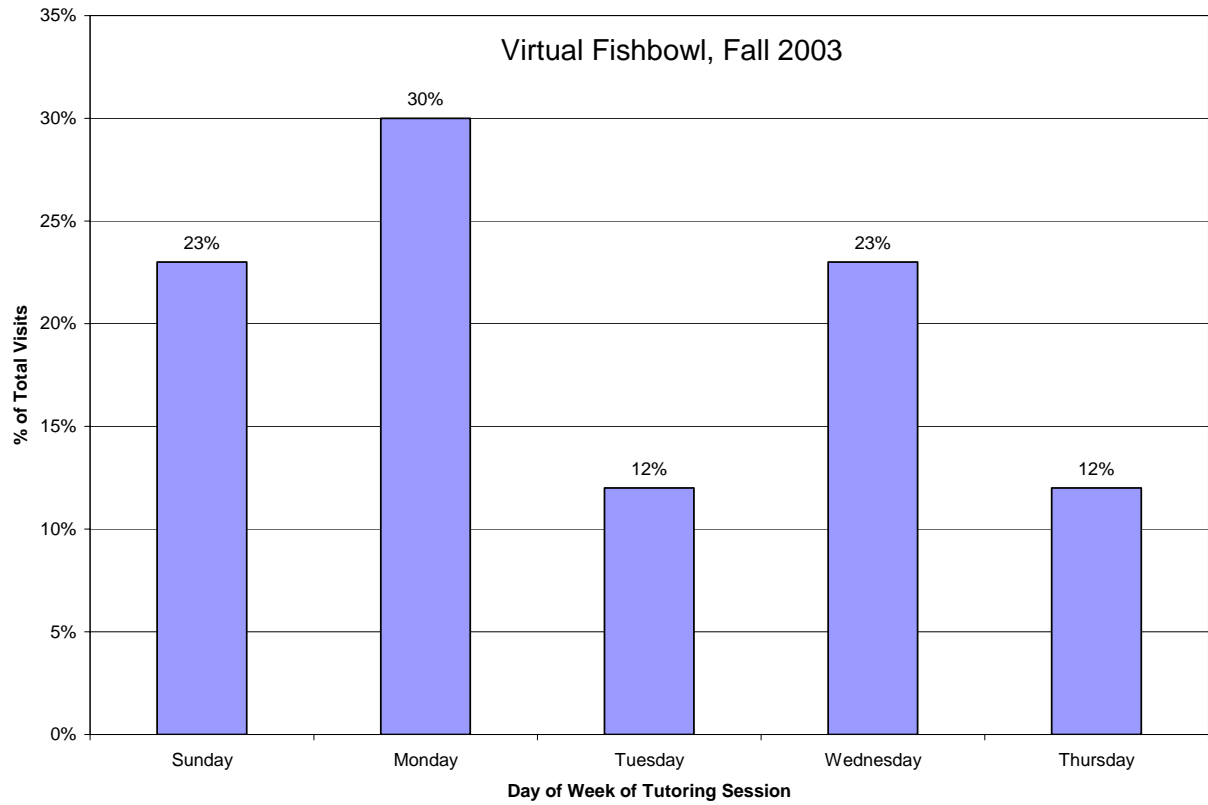
Wednesday, 9:00-11:00pm, Tom

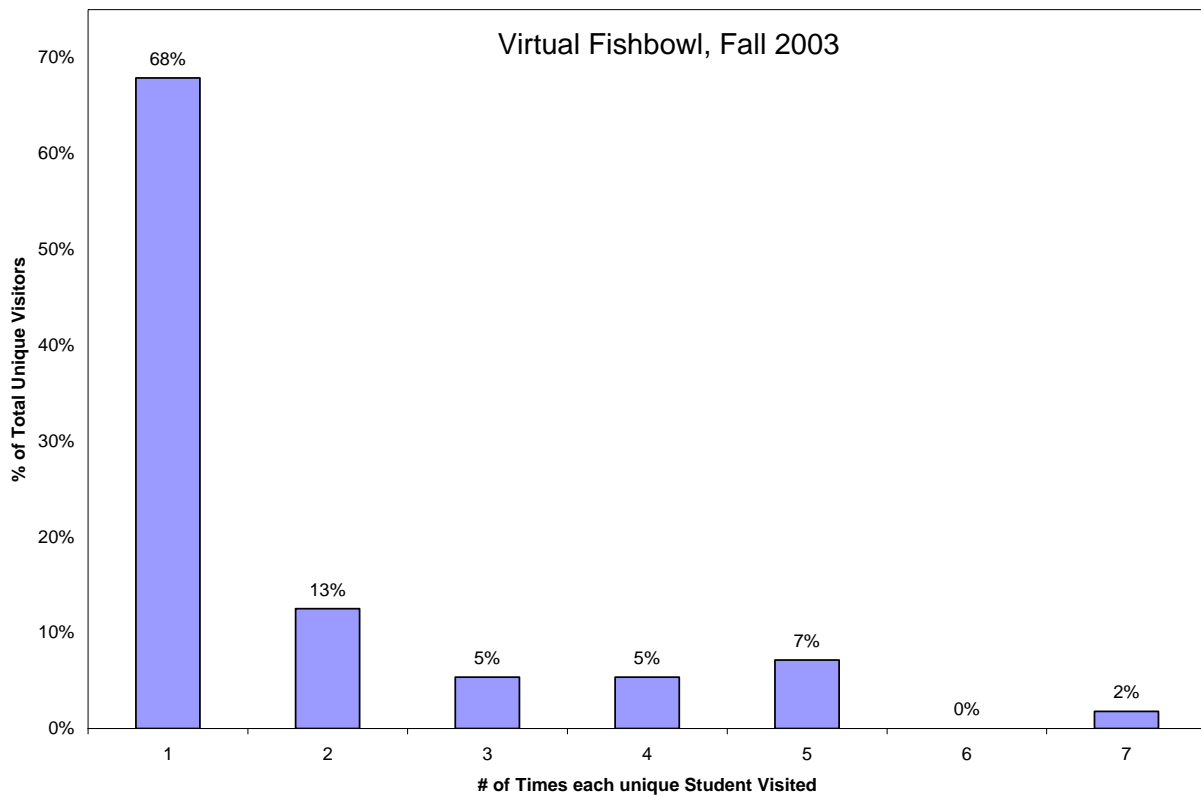
Thursday, 9:00-10:00pm, Xiaoyuan

Thursday, 10:00-11:00pm, Nate

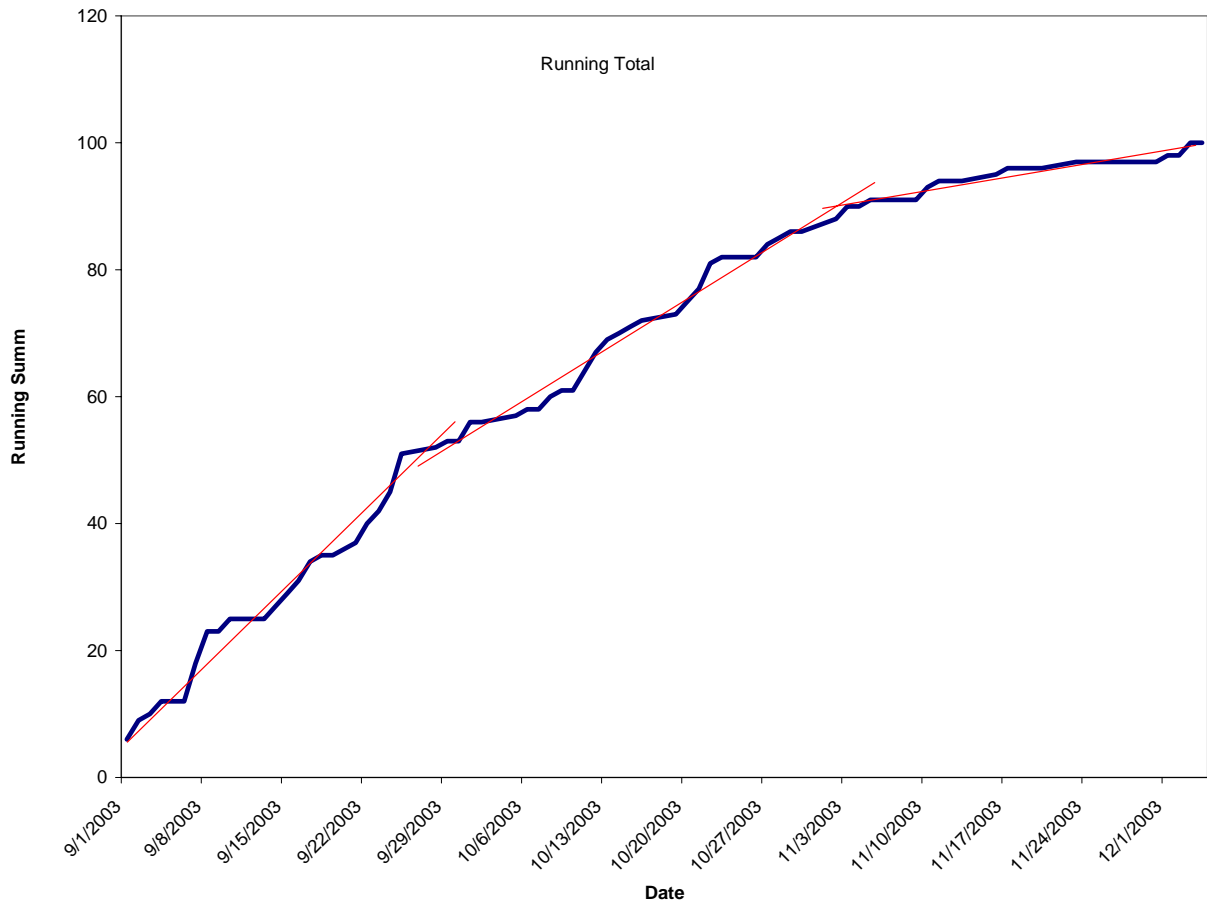
The TA tutors herein will help you with any general questions about **Orgo Lab** or **Orgo Lecture**. They will not have specific knowledge about the assignments of any individual instructor.



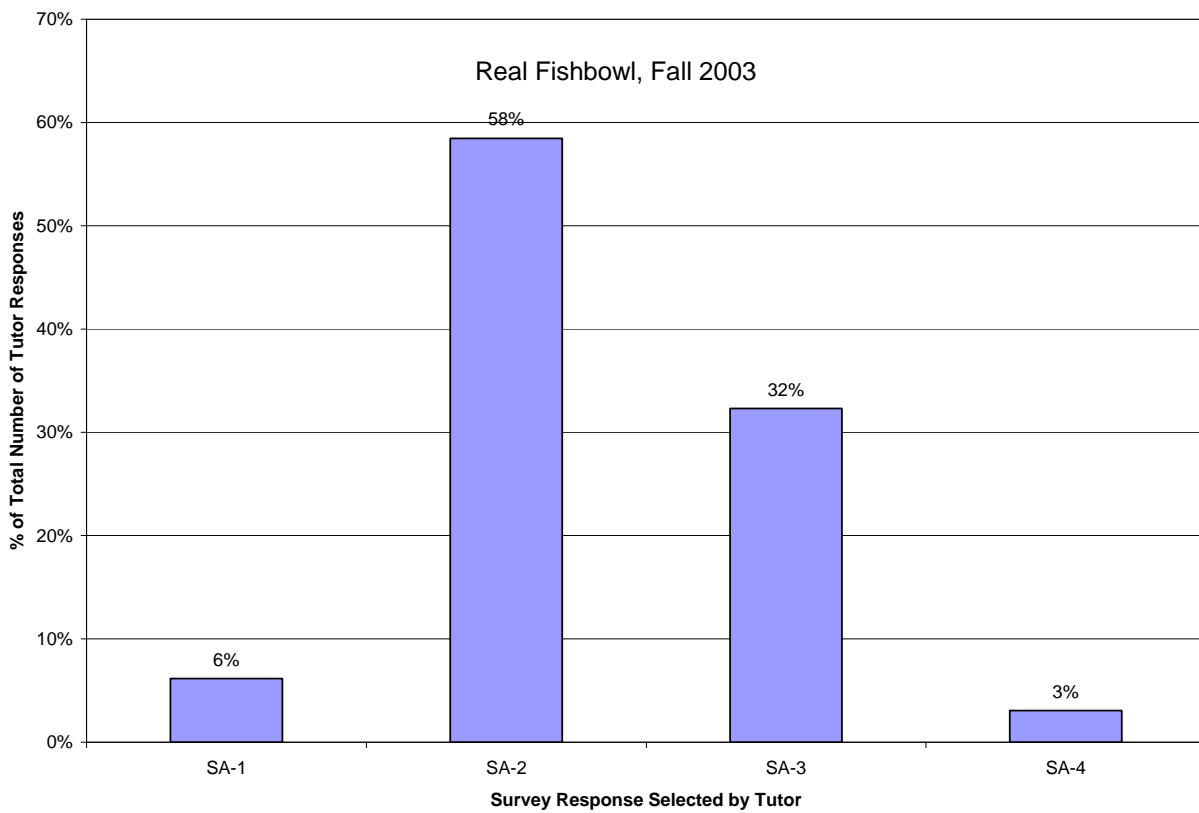




The comparable graph is not possible for the RealFishbowl data since the students self-report names and have been observed to use aliases (however the extent of alias use is not known).



(fix y-axis label)



Miscellaneous Summary Statistics

| | Virtual Fishbowl | Real Fishbowl |
|---|-------------------|-----------------|
| Number of tutoring hours per week. | 10 hrs | 14 hrs |
| Total number of tutoring hours. | 132 hrs | 185 |
| Total number of tutoring hours with statistics included in this report. | 132 hrs (100%) | 93 hrs (50%) |
| Total number of “sessions” (each session is one or two hours on one day) included in this report. | 66 | 67 |
| Average number of students served per session. | 1.5 (100/66) | 1.7 (113/67) |
| Maximum number of students in any one 2-hour session. | 6 | 12 |
| Number of student visits outside of posted tutoring hours. | 82 | Not available |
| Detailed text archive available of tutoring session? | Yes | No |

Comments made by the Tutors on survey forms:

- There were many students from Gen Chem Courses although no Orgo students were present.
- One student was there the whole time. Other students stopped by and since I was busy the gen chem tutor helped them.

Do you wish the Department to continue the 10 hours/week (9-11pm, Sun-Thurs evenings) of on-line tutoring through the Spring term? Faculty responses are...

- We should continue both and continue to actively encourage faculty and students to use the resources, maybe to the point of requiring homework?
- In the absence of factual user feedback it is difficult to make this decision, but based on what you mentioned about the small number of users I would suggest keeping the hours of real tutoring the same, but reducing the hours of virtual tutoring to 5 h/week. I thought that since both services are underutilized, it would be interesting to see if the # of students served by the email TA are increasing upon reducing the hours, or if everything stays constant. In selecting between the two services, it should be easier for students to talk to a real TA and get help, but that might be another misconception.
- I think the online tutoring should be continued.
- I vote yes to both tutoring types for the spring term.

Other comments/notes/remarks:

- On some unknown number of occasions, because of expected low student demand, Fishbowl tutors placed a note in the Fishbowl to the effect: “Tutoring hours will be conducted in my research laboratory today.” We expect that this largely meant no tutoring happened on those occasions and that no reports are available for that tutoring period. (This practice of not being present in the Fishbowl during posted hours, regardless of expectations, is a policy that we have reservations about.)

Also, help each other out by contributing to existing questions. I'll ask the TA's to look over and contribute to the forums when they are not busy in the Virtual Classroom during their assigned hours (9-11, Sun-Thu).

OK

Discussion Board

 Add New Thread

VIEW UNREAD MESSAGES ▾

EXPAND ALL ⊕

COLLAPSE ALL ⊖

SEARCH 🔍

SHOW OPTIONS

| | | |
|---|---------------------|--------------------------|
| <input type="checkbox"/> Question on base | Niu, Tianyi | Fri Sep 19 2003 1:25 pm |
| <input type="checkbox"/> Re: Question on base | Painter, Thomas | Sat Sep 20 2003 2:48 pm |
| <input type="checkbox"/> Re: Question on base | Niu, Tianyi | Sat Sep 20 2003 11:16 pm |
| Re: Question on base | Painter, Thomas | Sun Sep 21 2003 2:16 pm |
| <input type="checkbox"/> Delta DH | Alkhazraji, Thamara | Mon Sep 22 2003 8:58 pm |
| Re: Delta DH | Painter, Thomas | Wed Sep 24 2003 9:24 pm |
| Neucleophile | Niu, Tianyi | Mon Oct 13 2003 3:05 pm |
| <input type="checkbox"/> real fishbowl hours for o chem 1 | Metz, Heather | Wed Oct 15 2003 10:09 pm |
| Re: real fishbowl hours for o ch... | Grabowski, Joseph | Wed Oct 29 2003 6:44 am |
| Proton transferation | Niu, Tianyi | Tue Oct 21 2003 12:03 pm |
| <input type="checkbox"/> Chapters covered on Shafmeister's E... | Packard, Matthew | Wed Oct 22 2003 9:40 pm |
| Re: Chapters covered on Shafmeis... | Grabowski, Joseph | Wed Oct 29 2003 6:46 am |

[[Click Here for Archives](#)]

Sort By: ▾

OK